

GERAGOS & GERAGOS

A PROFESSIONAL CORPORATION
LAWYERS

HISTORIC ENGINE CO. NO. 28
644 South Figueroa Street
Los Angeles, California 90017-3411
Telephone (213) 625-3900
Facsimile (213) 232-3255
Geragos@Geragos.com

MARK J. GERAGOS SBN 108325

mark@geragos.com

BEN J. MEISELAS SBN 277412

ben@geragos.com

MATTHEW M. HOESLY SBN 289593

mhoesly@geragos.com

GRAYLAW GROUP, INC.
26500 Agoura Road, #102-127
Calabasas, CA 91302

Telephone: (818) 532-2833

Facsimile: (818) 532-2834

MICHAEL E. ADLER SBN 236115

meadler@graylawinc.com

DHILLON LAW GROUP INC.

177 Post Street, Suite 700
San Francisco, California 94108

Telephone: (415) 433-1700

Facsimile: (415) 520-6593

HARMEET K. DHILLON SBN: 207873

harmeet@dhillonlaw.com

NITTOJ P. SINGH SBN: 265005

nsingh@dhillonlaw.com

Attorneys for Plaintiffs

UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

Case No.: 2:20-cv-03815-ODW-AGR

AMERICAN VIDEO DUPLICATING,
INC., a California corporation; TUSH LAW
LTD., a California limited partnership, and
KENNETH M. HAHN, a sole proprietor,
DBA CAL STATE FINANCIAL,
individually and on behalf of a class of
similarly situated businesses and individuals,

Plaintiffs,

vs.

PLAINTIFFS' MEMORANDUM OF POINTS AND AUTHORITIES IN OPPOSITION TO DEFENDANTS' MOTION TO DISMISS PLAINTIFFS' FIRST AMENDED COMPLAINT

Date: October 19, 2020
Time: 1:30 pm PT
Judge: Hon. Otis D. Wright II
Courtroom: 5D

GERAGOS & GERAGOS, APC
HISTORIC ENGINE CO. INC. 28
644 South Figueroa Street
Los Angeles, California 90017-3411

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CITIGROUP INC.; CITIBANK, N.A.; U.S. BANCORP; U.S. BANK, N.A.; JPMORGAN CHASE & CO.; JPMORGAN CHASE BANK, N.A.; WELLS FARGO & CO.; WELLS FARGO BANK, N.A.; BANK OF AMERICA CO.; BANK OF AMERICA N.A.; MUFG BANK LTD.; MUFG UNION BANK N.A.; LIVE OAK BANCSHARES INC.; LIVE OAK BANKING COMPANY; NEWTEK BUSINESS SERVICES, INC.; HARVEST SMALL BUSINESS FINANCE; and DOE LENDERS 1 to 4,975, inclusive,

Defendants.

Plaintiffs, by and through their attorneys of record, hereby file their opposition to Defendants U.S. Bank National Association, JPMorgan Chase Bank, N.A., Wells Fargo Bank, N.A., Bank of America, N.A., Live Oak Banking Company, and Harvest Small Business Finance’s (collectively, “Defendants”) motion to dismiss. Plaintiffs’ opposition is based upon the attached memorandum of points and authorities, as well as any evidence or argument presented at any hearing on this matter.

Respectfully submitted,

DATED: October 12, 2020

GERAGOS & GERAGOS, APC

/s/ Mark J. Geragos
Mark J. Geragos
Ben J. Meiselas
Matthew M. Hoesly

GRAYLAW GROUP, INC.

/s/ Michael E. Adler
Michael E. Adler

DHILLON LAW GROUP INC.

/s/ Harmeet K. Dhillon
Harmeet K. Dhillon
Nitoj P. Singh

Attorneys for Plaintiffs

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 644 South Figueroa Street
 Los Angeles, California 90017-3411

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GERAGOS & GERAGOS, APC
HISTORIC ENGINE CO. NO. 28
644 South Figueroa Street
Los Angeles, California 90017-3411

GERAGOS & GERAGOS, APC
HISTORIC ENGINE CO. NO. 28
644 SOUTH FIGUEROA STREET
LOS ANGELES, CALIFORNIA 90017-3411

I. INTRODUCTION

Defendants U.S. Bank National Association, JPMorgan Chase Bank, N.A., Wells Fargo Bank, N.A., Bank of America, N.A., Live Oak Banking Company, and Harvest Small Business Finance’s (collectively, “Defendants”) motion to dismiss the First Amended Complaint (“FAC”) (Dkt. 117) is based on a fundamental misapprehension of the Paycheck Protection Program (“PPP”) statutory scheme (including what laws, regulations, and procedures apply). Starting with the Background of “The CARES Act and PPP” section (Br. at 2), Defendants’ misunderstanding of the PPP infects the entirety of its brief. This culminates in asking this Court to impose pleading requirements concerning the PPP and the resulting causes of action that simply do not exist.

II. BACKGROUND OF THE PPP PROGRAM

As described throughout the FAC, the PPP was a brand-new federal assistance program established by the Coronavirus Aid, Relief, and Economic Security Act (“CARES Act”), P.L. 116-136, designed to provide a rapid infusion of cash to small and medium-sized businesses to survive during the COVID-19 pandemic. Under the CARES Act, the Administrator of the Small Business Administration (the “Administrator” or “SBA”) has the authority to “modify existing loan programs and establish a new loan program to assist small businesses nationwide adversely impacted by the COVID-19 emergency.” *Id.* at 3. Section 1102 of the CARES Act amended the Small Business Act, 15 U.S.C. § 636, and established the \$349 billion PPP, under which participating Lenders are authorized to make loans to eligible small businesses. *See* P.L. No. 11-136, § 1102(a)(2).

Given the Federal Government’s directive to distribute the PPP loans quickly, it elected to graft the PPP program onto the existing SBA 7(a) loan statute, but with fundamental differences, including a streamlined structure and a PPP specific set of rules and regulations for the three primary participants in the program - the Lender, the Borrower, and the Agent. To implement the PPP, the Treasury Department published the

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644 SOUTH FIGUEROA STREET
LOS ANGELES, CALIFORNIA 90017-3411

1 PPP Information Sheet for Lenders¹, which is consistent with the SBA PPP Final Rule
2 (collectively, the “SBA Regulations”)².

3 Defendants are wrong when they argue that the PPP is merely a traditional Section
4 7(a) loan program and that all of that program’s rules apply and must be pled here.
5 Defendants’ motion relies entirely on a set of 7(a) regulations that have been explicitly
6 superseded by the SBA Regulations. (Br. at 12) The form Defendants assert is mandatory
7 (the “Form 159”), actually conflicts with the SBA Regulations. *Id.* Conclusively, the SBA
8 has ordered that “the program requirements of the PPP . . . temporarily supersede any
9 conflicting” requirement of traditional 7(a) loans, which includes the Form 159
10 requirement. 85 Fed. Reg. 20811, 20816. Even the new SBA’s Standard Operating
11 Procedure 50 10 6, Part 2, Section B, page 224, effective October 1, 2020, states, “Because
12 Paycheck Protection Program (PPP) loans authorized under § 7(a)(b) of the Small
13 Business Act are 7(a) loans, this SOP applies to the making of PPP loans, **to the extent**
14 **that the SOP is not superseded by or in conflict with PPP-specific requirements**”
15 (emphasis added).³

16 Plaintiffs provide a side by side comparison of the traditional 7(a) program
17 requirements and the new PPP in the attached Appendix A. This comparison highlights
18 Defendants’ misunderstanding. For instance: (a) traditional 7(a) does not allow the SBA
19 to compensate Lenders (or Agents) for originating SBA loans, while the PPP mandates a
20 lender fee (the “Lender Fee”); (b) traditional 7(a) requires the lender to pay the SBA a
21 guarantee fee, while the PPP does not; (c) traditional 7(a) does not allow Agents to receive
22 a contingent fee, while all Agent fees under the PPP are contingent upon the loan being
23 approved by the SBA and funded by the Lender; (d) traditional 7(a) does not require that
24 _____

25 ¹ Declaration of Nitoj P. Singh, Ex. 1 (PPP Information Sheet for Lenders). Any exhibit
26 referenced herein will be attached to the Declaration of Nitoj P. Singh, and is subject to
judicial notice as set forth in the accompanying Request for Judicial Notice.

27 ² Ex. 2 (SBA PPP Final Rule).

28 ³ <https://www.sba.gov/document/sop-50-10-lender-development-company-loan-programs-0>.

1 Lenders pay Agents out of the fees the Lender receives (because there are none), while
 2 the PPP mandates, “*Agent fees will be paid by the lender out of the fees the lender receives*
 3 *from SBA*”⁴; (e) traditional 7(a) requires that an SBA Form 159 (“Form 159”) be used,
 4 while the PPP supersedes this requirement, disallows the use of this form, and sets up a
 5 mandatory fee schedule which “[t]he [SBA], in consultation with the Secretary,
 6 determined ... are reasonable based upon the application requirements and the fees that
 7 lenders receive for making PPP loans”⁵; and (f) Agents and Lenders, are narrowly defined
 8 under traditional 7(a), while the PPP expands the definition of both. *See* App. A, at R1-
 9 R15.

10 Using a mislaid foundation about how the PPP works, Defendants argue that
 11 Agents are not entitled to compensation for their role in helping Borrowers. What
 12 Defendants fail to tell the Court is that there are Lender Agents contracted for in writing
 13 between the Lenders and the Lenders Agents, and that there are Borrower Agents, which
 14 Borrowers “employ” per the SBA Regulations. The Lenders have no right to approve or
 15 disapprove of the Borrowers’ Agents. All the Lender is required to do is to pay the
 16 Borrowers’ Agents the reasonable Agent Fees they have earned for assisting the
 17 Borrowers in preparing their PPP loan applications.

18 However, Defendants’ tortured reading of the PPP ignores clear language that
 19 mandates that Agent fees be paid out of the Lender Fees and sets the statutory amount of
 20 such payment as reasonable. Defendants interpret the SBA Regulations to read, if the
 21 Lender elects to recognize the participation of an Agent retained by the Borrower, and if
 22 the Lender elects to pay that Borrower’s Agent a fee, then that fee, if any, will be paid at
 23 an amount the Lender decides between \$0 and the statutorily defined reasonable fee.
 24 However, this interpretation is not how the PPP works.

25 The applicable SBA Regulations expressly provide that Lenders and Agents be
 26 compensated from the fees the SBA entrusted to the Lenders for processing the PPP loans.

27 ⁴ 85 FR 20811, 20816 (4)(c) (italics added).

28 ⁵ 85 FR 20811, 20816 (4)(c).

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644 SOUTH FIGUEROA STREET
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1 **“Agent fees will be paid by the lender out of the fees the lender receives from SBA.**
2 **Agents may not collect fees from the borrower or be paid out of the PPP loan**
3 **proceeds.** The total amount that an agent may collect from the lender for assistance in
4 preparing an application for a PPP loan ... may not exceed: One (1) percent for loans of
5 not more than \$350,000; 0.50 percent for loans of more than \$350,000 and less than \$2
6 million; and 0.25 percent for loans of at least \$2 million”⁶ (the “Agent Fees”).

7 The SBA Regulations are clear: the Agents cannot be paid by the Borrower, but
8 instead *must* receive their required statutory fee from the Lender itself, to be paid from the
9 Lender Fees. Once the PPP program is understood in its correct context, it becomes clear
10 that Defendants’ motion should be denied, as further discussed below.

11 **III. ARGUMENT**

12 As outlined below, the FAC is not subject to dismissal under Fed. R. Civ. P. 8(a)(2)
13 or 12(b)(6) for three (3) reasons.⁷ *First*, as alleged, Plaintiffs have standing to sue
14 Defendants, and their claims are ripe for adjudication. *Second*, Plaintiffs’ claims for: (a)
15 declaratory relief; (b) violation of the State’s Unfair Competition Law (“UCL”); and (c)
16 unjust enrichment, are properly pled to withstand a motion to dismiss. And *third*, the PPP
17 Loans do not allow Lenders to veto a Borrower’s choice of agent. Additionally, Plaintiffs
18 address two newly raised arguments previously not addressed in Citibank, N.A.’s (“Citi”)
19 Motion to Dismiss (“Citi Mot.”) (Dkt. 83).

20 In support of their position that Plaintiffs’ fail to state a claim for relief, Defendants
21 attempt to conflate provisions of the law that apply only to a Lender’s Agent with those
22 that apply to a Borrower’s Agent. But under the PPP (as well as the traditional 7(a) loan

23 _____
24 ⁶ 85 FR 20811, 20816 (4)(c) (emphasis added).

25 ⁷ The Department of Justice, Civil Division, is closely monitoring banks’ conduct in
26 denying Agent Fees under the PPP. On May 27, 2020, United Community Banks, Inc.
27 (“UCB”) received a civil investigative demand from DOJ pursuant to the False Claims
28 Act concerning its “non-payment of fees to agents of borrowers” under the PPP. *See*, UCB
Form 8-K (last visited Oct. 2, 2020), <https://ir.ucbi.com/static-files/c7f8eaa8-d6bf-48e8-8ebc-a60c0bf3adea>.

1 program), there is, “Employment of Agent Initiated by Applicant” and “Employment of
2 Agent by Lender.”⁸ In other words, there are Lenders’ Agents that are employed by the
3 Lender, and there are Borrowers’ Agents that are employed by the Borrower. Each are
4 identified separately by the SBA and each have separate governing requirements. See
5 App. A, R15. It is clear that the provisions as applied to the *Lenders’ Agent* require a
6 “written agreement” for the SBA to review. 13 C.F.R. § 103.1(c); *see also* SBA SOP, ch.
7 3, IX(A)(1)(b). However, such a requirement does not exist for *Borrowers’ Agents*, such
8 as Plaintiffs. It is also clear that unlike the traditional 7(a) loan, when it comes to paying
9 the Lenders’ or Borrowers’ Agents, the “Agent fees will be paid by the lender out of the
10 fees the lender receives from SBA. Agents may not collect fees from the borrower or be
11 paid out of the PPP loan proceeds.”⁹

12 Defendants raised the new argument asking this Court to follow the holdings in
13 *Sport & Wheat, CPA, PA v. ServisFirst Bank, Inc., et al.* See Br. at pp. 1-2, 23,
14 3:20cv5425-TKW-HTC, 2020 WL 4882416 (N.D. Fla. Aug. 17, 2020), and the Opinion
15 and Order (“Order”) entered on September 21, 2020, in the cases numbered 20-cv-4100,
16 20-cv-4144, 20-cv-4145, 20-cv-4146, 20-cv-4858, and 20-cv-5311 in the U.S. District
17 Court for the Southern District of New York (the “Consolidated Cases”). Plaintiffs urge
18 this Court not apply *Sport & Wheat* or the opinion in the Consolidated Cases because both
19 holdings were erroneously reached—neither of them gave the SBA Regulations deference
20 under *Chevron* and neither properly analyzed the text of those regulations.

21 **A. PLAINTIFFS HAVE STANDING TO SUE DEFENDANTS AND THEIR CLAIMS ARE**
22 **RIPE FOR ADJUDICATION.**

23 As to standing, Defendants’ Motion to Dismiss directly tracks co-Defendant Citi’s
24 Motion to Dismiss. For purposes of brevity, Plaintiffs incorporate by reference their
25 Opposition to Citi’s Motion to Dismiss (“Plf.’s 1st Opp.”) as if fully set forth herein.

26 _____
27 ⁸ Ex. 3, SBA’s Standard Operating Procedure 50 10 5(K) (“SBA SOP”), Subpart B, ch 3,
IX(D), (E).

28 ⁹ 85 FR 20811, 20816 (4)(c).

GERAGOS & GERAGOS, APC
HISTORIC ENGINE CO. NO. 28
644 SOUTH FIGUEROA STREET
LOS ANGELES, CALIFORNIA 90017-3411

1 Plaintiffs’ argument as to why Plaintiffs have standing to sue Defendants and why its
2 claims are ripe is articulated in Section II, Argument, subsection (A)-(B). *See*, Plf.’s 1st
3 Opp. at 4-10.

4 **B. PLAINTIFFS’ CLAIMS ARE NOT SUBJECT TO DISMISSAL UNDER RULE 12(B)(1)**
5 **OR RULE 12(B)(6).**

6 Defendants erroneously argue the FAC “never alleges that Plaintiffs specifically
7 assisted any borrowers who received PPP loans from Defendants.” Br. at 1. Such argument
8 is objectively false and fails to set forth the appropriate pleading standard. “A Complaint
9 must contain a short and plain statement of the claim showing that the pleader is entitled
10 to relief.” *Ashcroft v. Iqbal*, 556 U.S. 662, 662 (2009). “Detailed factual allegations are
11 not required.” *Id.*; *see also Bell Atlantic Corp. v. Twombly*, 550 U.S. 544, 555 (2007).
12 Plaintiffs FAC alleges, “Plaintiffs, knowing that the COVID-19 crisis would significantly
13 impact their clients’ businesses, **assisted their clients with obtaining PPP loans through**
14 **specific Defendants.**” *Id.* at 45. Such allegation must be “taken as true” *Twombly*, 550
15 U.S. at 555, and a reasonable reading of this clearly indicates Plaintiffs alleged they
16 assisted borrowed in obtaining loans from Defendants. Even assuming, *arguendo*, the
17 court disagrees, such defect is easily cured by amendment or through initial disclosures;
18 both of which are courses of action Plaintiffs are happy take should the court so desire.

19 Defendants also allege Plaintiffs’ claims should be dismissed because “Plaintiffs
20 cannot identify a single section, sentence, or even a single word in the CARES Act or any
21 other statute that supports their alleged entitlement to agent fees” and that “Plaintiffs rely
22 solely on a misreading of a single line in the section of the SBA’s IFR (and the same
23 language in Treasury’s Information Sheet) setting out limits on agent fees that can be paid
24 in connection with PPP loans: that ‘[a]gent fees will be paid by the lender out of the fees
25 the lender receives from SBA.’ 85 Fed. Reg. at 20816.” Br. at 5. Such an argument is
26 misguided, and Plaintiff respectfully directs this Court to Plf.’s 1st Opp., Section II,
27 Argument Subsection (B). Plf.’s 1st Opp. at 10-24 (citing Plaintiffs’ FAC complies with
28

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LOS ANGELES, CALIFORNIA 90017-3411

1 Rule 8(a), *see* subsection (B)(1) at 10-11; Plaintiffs adequately allege the facts giving rise
2 to [Defendants’] liability, *see* subsection (B)(1)(a) at 11; Plaintiffs are entitled to Agent
3 Fees under the PPP, *see* subsection (B)(1)(b); the PPP statute and SBA Regulations make
4 the payment of Agent Fees mandatory, *see* subsection (B)(1)(b)(i); the SBA Regulations
5 supersede the standard 7(a) loan requirements upon which Defendants pin their Motion,
6 *see* subsection (B)(1)(b)(ii); and each of Plaintiff’s claims are properly pled, *see*
7 subsection (B)(2)(a)–(c).)

8 **1. THE PPP LOANS DO NOT ALLOW LENDERS TO VETO A BORROWER’S**
9 **CHOICE OF AGENT.**

10 Unlike a traditional 7(a) loan, the PPP prohibits Agents from collecting any fee from
11 the Borrower. See App. A, at R8. This means that the only way that Agents can be
12 compensated for their work is through that portion of the processing fees explicitly set
13 aside for Agents. Defendants, however, want to keep all of the processing fees for
14 themselves, including that portion belonging to the Agents. To accomplish this,
15 Defendants employ a clever tactic; they conflate provisions of the law that apply only to
16 a Lender’s Agent with those that apply to a Borrower’s Agent. But under the PPP (as well
17 as the traditional 7(a) loan program), there are Lender Agents and Borrower Agents – they
18 are two separate things with separate governing requirements. See App. A, R15.

19 The Borrower Agent works for the Borrower. As detailed in the SBA SOP,
20 **“Employment of Agent Initiated by Applicant... When an Applicant employs an**
21 **Agent:** 1. The Agent may bill and be paid by the Applicant for providing packaging
22 services as long as compensation is reasonable and customary for those services...”¹⁰ As
23 for the, “compensation is reasonable and customary for those services”, as stated above,
24 the SBA and Secretary Mnuchin determined that the Agent Fees “are reasonable based
25 upon the application requirements and the fees that lenders receive for making PPP
26

27
28 ¹⁰ Ex. 3, SBA SOP, Subpart B, Ch. 3, IX(D) (emphasis added).

1 loans.”¹¹

2 The Lender Agent, on the other hand, is “[s]omeone who assists a lender with
3 originating, disbursing, servicing, liquidating, or litigating SBA loans[.]” *See*, SBA
4 Regulations, at pp. 1-2; *see also* 13 C.F.R. § 103.1(a) (also providing for “Lender Service
5 Providers” defined as “an Agent who assists the Lender with originating, disbursing,
6 servicing, liquidating, or litigating SBA loans”). The Lender has full control over that
7 relationship—it “bears full responsibility” for it. *Id.* For Lender Agents, there must be a
8 “written agreement” for the SBA to review. 13 C.F.R. § 103.1(c); *see also* SBA SOP Ch.
9 3, IX(A)(1)(b). In fact, “lenders have reasonable discretion in setting compensation for
10 Lender Service Providers” (13 C.F.R. § 103.1(c)). These provisions only apply to Lender
11 Service Providers— a/k/a the Lenders’ agents. None of this is true for the Borrowers’
12 Agent. Lenders have neither control over a Borrowers’ decision to employ its own Agent
13 nor authority to override or reduce that Agent’s fee since the SBA Regulations state that
14 the Agent Fees “are reasonable based upon the application requirements and the fees that
15 lenders receive for making PPP loans.”¹²

16 Immediately following the section in the SBA SOP titled “Employment of Agent
17 Initiated by Applicant,” is “Employment of Agent by Lender (not an LSP).” This section
18 provides the rules that the Lender must follow when hiring its own Agent. “When a Lender
19 has decided to approve a loan application and needs assistance with the preparation of the
20 paperwork for the application to SBA, the loan closing, or preparation of the loan to sell
21 it on the Secondary Market, the **Lender may use an Agent**.... 2. The Agent must bill and
22 be paid by the Lender for all services and the Lender may not pass these charges through
23 to the Applicant under any circumstances.”¹³

24 The Lender has the sole right to determine whether or not they will retain a Lender
25 Agent. The Borrower has no right to approve or disapprove the Lenders’ choice of Agent.

26 _____
27 ¹¹ 85 FR 20811, 20816 (4)(c).

28 ¹² 85 FR 20811, 20816 (4)(c).

¹³ Ex. 3, SBA SOP, Subpart B, Ch. 3, IX(D) (emphasis added).

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1 Similarly, per the SBA SOP, Borrowers are free to choose their own Agent, and the Lender
2 has no right to approve or disapprove the Borrowers’ Agent.

3 The Defendants’ asserted authority to choose an agent relates to Lenders’ Agents,
4 not Borrowers’ Agents. Br. at pp. 1, 4, 9, 11, and 14. For example, Defendants argue that
5 “[a] person is not required to deal with another unless he so desires” and further object
6 that “one has no duty to pay for services officiously rendered without request although
7 resulting in benefit to him.” Br. at pp. 10-11. This may make sense when discussing
8 Defendants’ own voluntary agent relationship with a “Lender Service Provider,” but
9 makes absolutely no sense and is illogical in the context of the Borrowers’ Agent
10 relationship. *See generally*, 85 Fed. Reg. 20811, 20816 (4)(c). The SBA Regulations and
11 the SBA SOP make clear that the Borrower can choose their own agent, the Lender has
12 no right to approve or disapprove the agent, and that the “Agent fees will be paid by the
13 lender out of the fees the lender receives from SBA.”¹⁴

14 Defendants cite a statement made by Secretary of the Treasury Steven Mnuchin in
15 response to a “planted” question that did not state whether it pertained to a Lender’s Agent
16 or a Borrower’s Agent. See Br. at pp. 6-7, fn. 7 (citing
17 <https://www.congress.gov/event/116th-congress/house-event/110839>, at 1:32:00 to
18 1:33:48). Secretary Mnuchin’s impromptu answer clearly addressed only the Lenders
19 Agents’ Fees, which Plaintiff agrees that the Lender has “discretion” on, and that the
20 Lender must have a “written agreement” with the Lenders’ Agent. 13 C.F.R. § 103.1(c).
21 It is equally clear that the statement could not apply to a Borrowers’ Agent since the
22 regulations state: (i) the Lender “will pay” the Applicant’s Agent out of the Lender
23 processing fees, (ii) the Lender has no discretion to reduce fees, and (iii) the lender has no
24 discretion to approve or disapprove of the Borrowers’ Agents.

25 Notably, Secretary Mnuchin’s off-the-cuff answer is not law, and although he
26 indicated he would issue an FAQ if there was any “confusion” about Agent Fees, **the only**
27 **additional FAQ related to the payment of Agent Fees issued after Secretary**

28 ¹⁴ 85 FR 20811, 20816 (4)(c).

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1 **Mnuchin’s testimony supports Plaintiff’s position that the Lenders are required to**
2 **pay Agent Fees.** On August 11, 2020, in response to the question, “What effect does the
3 payment or nonpayment of fees of an agent or other third party have on SBA’s guarantee
4 of a PPP loan or SBA’s payment of fees to lenders,” the SBA answered in the FAQ, “The
5 payment or nonpayment of fees of an agent or other third party is not material to SBA’s
6 guarantee of a PPP loan or to SBA’s payment of fees to lenders. Additional information
7 about such fees can be found in paragraph III.4.c of the initial Paycheck Protection
8 Program interim final rule.”¹⁵ The SBA is making it clear, the Lender paying Agent Fees
9 does not affect the SBA guarantee of the PPP loan, and “paragraph III.4.c”, referred to in
10 the FAQ answer, is the lynchpin of Plaintiffs’ arguments; “Agent fees will be paid by the
11 lender out of the fees the lender receives from SBA. Agents may not collect fees from the
12 borrower or be paid out of the PPP loan proceeds.”¹⁶ Why else would the SBA on August
13 11, 2020, once again clarify that the, “*Agent fees will be paid by the lender out of the fees*
14 *the lender receives from SBA,*” except to clarify the Lenders’ “misunderstanding” as to
15 their statutory obligation to pay the Borrowers Agents’ Fees.

16 The Defendants lament that “Plaintiffs’ contention about the IFR not only is
17 contrary to the SBA’s existing regime, it also would lead to a system that is ripe for fraud
18 and abuse. According to Plaintiffs, agents could demand compensation at the regulatory
19 maximums, and lenders would have no opportunity to negotiate a reasonable rate for such
20 services, assess the value of such services, or ensure that such services were in fact
21 adequately performed (or performed at all).” Br. at pp. 15. While Lenders can certainly
22 choose who they want as their Agents, see, *supra*, they have no say over who the Borrower
23 uses. The truth of the matter is that the Defendants’ hypothetical “fraud” problem is self-
24 inflicted.

25 Assuming, *arguendo*, that Form 159 is required for PPP loans, then, as stated in the

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27 ¹⁵ Ex. 4, October 7, 2020, Paycheck Protection Program Loans – Frequently Asked
28 Questions (FAQs).

¹⁶ 85 FR 20811, 20816 (4)(c).

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1 SBA SOP, it was the responsibility of the Lender to obtain the Form 159. “The Applicant
2 or the Lender, depending on who paid or will pay the Agent, must use SBA Form 159,
3 ‘Fee Disclosure Form and Compensation Agreement,’ to document the fees.”¹⁷ Instead,
4 each of the Defendants: (1) specifically designed their loan process to avoid learning the
5 fact or identity of any agents being used; and (2) failed to explain to, and provide the
6 Borrowers with, Form 159, which the Lenders now claim is required.

7 The SBA SOP is clear that the Lenders’ role in reviewing the payment of Agents’
8 Fees is to report alleged fraud to the SBA and that the SBA shall perform the investigation
9 to determine if there is fraud. The only time “Lenders must review the Agent’s services
10 and related fees to determine if the fees are necessary and reasonable [is] when: a. There
11 is an indication from a third party that an Agent’s fees might be excessive; or b. When an
12 Applicant complains about the fees charged by an Agent. 2. In cases where fees appear to
13 be unreasonable, Lenders should contact the D/OCRM to report the fees. 3. If an SBA
14 investigation determines an Agent fee is excessive, the Agent must reduce the fee to an
15 amount SBA deems reasonable...” However, with the PPP loans, the SBA has already
16 determined that the Agent Fees are reasonable, alleviating the reporting requirement.¹⁸

17 The Defendants now apparently regret their decision to be willfully blind,
18 complaining that “any agent can demand fees from a PPP lender at the maximum rate
19 allowed simply by claiming to have assisted a borrower with its loan application and
20 regardless of whether the lender ever agreed to pay such compensation.” Br. at p. 9-10. If
21 the Lenders had permitted Borrowers to disclose their Agents during the application
22 process in the first place, no such hypothetical double-claimants or “fraud” problem would
23 exist. And, it bears noting, Defendants do not point to even a single instance of the type
24 of fraud (or attempted fraud) they assert.

25 The CARES Act was implemented in record time to channel PPP loan funds into
26 the hands of small business Borrowers as quickly as possible. Therefore, it is illogical that

27 ¹⁷ Ex. 3, SBA SOP, Subpart B, ch. 3, VIII(B)(1).

28 ¹⁸ Ex. 3, SBA SOP, Subpart B, ch. 3, X(C).

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1 Congress and the Administration changed existing SBA Regulations where only the
2 Borrower approves the Borrower’s Agent, forcing the Borrowers to wait for the Lenders
3 to develop a methodology to approve Agents that the Borrowers employed in order to
4 quickly submit their PPP application before the funds ran out.¹⁹ Congress (and the SBA
5 to whom it granted regulatory authority) intended the Borrowers to work with their trusted
6 advisors as the Borrowers’ Agents. The duly issued governing regulations set forth the
7 specific requirements for those Agents to receive payments. If Congress or the SBA
8 intended Agents to be pre-approved or for their fees to be discretionary to Defendants,
9 they would have written that language directly into the text. Instead, they chose language
10 that specifically sets forth the regime under which Borrowers’ Agents are to be paid.

11 The SBA Regulations’ make it clear that Agents have a right to be paid for their
12 work. Importantly, the text states, “Agent fees will be paid by the lender out of the
13 fees[.]”²⁰ Indeed, the language does not say that the “Lender may pay the Agent”, which
14 the SBA could have undoubtedly written, and that would have supported the Defendants’
15 position. But as it is written, the language used gives the Agents the right to obtain the
16 Agent Fees from the Lenders. Importantly, the text states that the “[a]gent may collect
17 from the lender[.]”²¹ This grants the Agent the right to collect the Agent Fees, which it
18 may or may not do, **at the Agent’s discretion**. If the Agent attempts to collect the Agent
19 Fee, then the “Agent fees will be paid by the lender out of the fees[.]”²² The meaning of
20 the text is clear.

21 The Defendants make much about the fact that the CARES Act says that the SBA
22 “shall reimburse” the lender for “processing” fees of between 1% and 5% of the PPP loans,
23 while the SBA Regulations say the “Agents may collect from the lender” its fees.
24 Defendants ignore the fact that the “may” language appears after the clear statement,

25 _____
26 ¹⁹ The initial \$349 billion allotment was exhausted after just 14 days.

27 ²⁰ 85 FR 20811, 20816 (4)(c).

28 ²¹ 85 FR 20811, 20816 (4)(c).

²² 85 FR 20811, 20816 (4)(c).

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1 “Agent fees will be paid by the lender out of the fees the lender receives from SBA.”
2 Under a plain reading, everything following that statement supports, and does not limit,
3 that statement. This is especially so since the “may” statement Defendants highlight
4 pertains to the amount of Agent Fees recoverable (which varies by loan size and is not
5 static) and not the right to collect. For these reasons, the language of the SBA Regulations
6 make it clear that the Defendants must pay the Plaintiff for its work on the relevant PPP
7 loans.

8 **C. DISTRICT COURT OPINIONS ON THIS MATTER ARE NOT BINDING ON THIS**
9 **COURT AND SHOULD NOT BE CONSIDERED.**

10 In making their argument that no Agent Fees are due to Plaintiff, Defendants
11 repeatedly rely on the opinions issued in *Sport & Wheat* and the Consolidated Cases;
12 however, neither opinion has precedential value here, and both cases involve different
13 state laws. More importantly, the *Sport & Wheat* and Consolidated Courts did not even
14 consider *Chevron, U.S.A., Inc. v. Natural Res. Def. Council, Inc.*, 467 U.S. 837 (1984) and
15 its application to the facts of this matter – in fact, *Chevron* deference was not even
16 mentioned. Instead, the Opinion focused exclusively on the language of the CARES Act
17 itself, ignoring the interpretive regulations, which was in plain error because the CARES
18 Act specifically gives the SBA the right of interpretation. This error, among other things,
19 calls into question the results in *Sport & Wheat* and the Consolidated Cases and warrants
20 an independent review by this Court.

21 **1. *Sport & Wheat* and the Consolidated Cases do not bind this**
22 **Court.**

23
24 Defendants have asked this Court to rely on the holdings of two related cases issued
25 in other jurisdictions: *Sport & Wheat* and the Consolidated Cases. Br. at 1, 12, 16-17.
26 However, another district court decision “is not binding precedent for this Court. It is to
27 be considered only for its wisdom, or lack of wisdom,” *DSU Med. Corp. v. JMS Co., Ltd.*,
28 296 F. Supp. 2d 1140, 1150 (N.D. Cal. 2003), and “a decision by another federal district

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1 court judge is entitled to as much deference as its persuasive value may warrant.” *City of*
2 *Fresno v. United States*, 709 F. Supp. 2d 888, 909 (E.D. Cal. 2010) (holding “District
3 court opinions are relevant for their persuasive authority, but they do not bind other district
4 courts within the same district.”). This Court is not bound by District Court opinions
5 within this jurisdiction, let alone District Courts outside this jurisdiction.

6 Both the *Sport & Wheat* and the Consolidated Cases’ Courts failed to consider
7 *Chevron* in dismissing both actions. Such failure constitutes reversible error as *Chevron*
8 deference requires this Court to defer to the SBA’s Interpretation of the CARES Act. As
9 such, Plaintiffs urge this Court to allow their attorneys a chance to argue their case and
10 that the Court exercise its own independent judgment by declining to follow the holdings
11 of *Sport & Wheat* and the Consolidated Cases in ruling on this Motion.

12 **2. *Chevron* deference requires the SBA’s interpretation of the**
13 **CARES Act to receive judicial deference.**

14 Failure to consider *Chevron* is outcome determinative and constitutes a reversible
15 error of law. “[A]dministrative implementation of a particular statutory provision qualifies
16 for *Chevron* deference when it appears that Congress delegated authority to the agency
17 generally to make rules carrying the force of law, and that the agency interpretation
18 claiming deference was promulgated in the exercise of that authority.” *United States v.*
19 *Mead Corp.*, 533 U.S. 218, 226-27 (2001); *see also Navarro v. Encino Motorcars, LLC*,
20 780 F.3d 1267, 1272 (9th Cir. 2015) (holding that *Chevron’s* reasonableness standard
21 applies to a “regulation duly promulgated after a notice-and-comment period”).

22 Consideration of whether an agency interpretation is permissible under *Chevron*
23 requires an examination of two steps. First, as a threshold matter, the Court must consider
24 “whether Congress has directly spoken to the precise question at issue.” *Chevron*, 467
25 U.S. at 842. “If so, then the inquiry is over, and we must give effect to the ‘unambiguously
26 express intent of Congress.’” *Navarro*, 780 F.3d at 1271 (quoting *Chevron*, 467 U.S. at
27 842). But if the statute is silent or ambiguous with respect to the specific issue, the Court
28

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1 must proceed to the second step and determine whether the agency’s interpretation is
2 “based on a permissible construction of the statute.” *Chevron*, 467 U.S. at 843. If the
3 agency’s interpretation of the statute “is a reasonable one, this court may not substitute its
4 own construction of the statutory provision,” even if the Court believes the provision
5 would best be read differently. *Navarro*, 780 F.3d at 1273 (citation omitted). *Chevron*
6 deference is appropriate here.

7 **i. Chevron Step One: The Statute is Ambiguous**

8 Congress has not directly addressed the precise question at issue—this is why both
9 parties are pointing to various SBA Regulations, Forms, and policies to support their
10 argument. The CARES Act is clear that there is a cap on Agent Fees but does not speak
11 to who will pay them, instead deferring to the SBA in its regulatory role on the issue. *See*
12 15 U.S.C. § 636(a)(36)(P)(ii). It is SBA Regulations that interpret the Agent Fees requiring
13 the Defendants to pay them, by stating, “*Agent fees will be paid by the lender out of the*
14 *fees the lender receives from SBA.*”²³ It is that interpretation that should be given
15 deference.

16 **ii. Chevron Step Two: SBA Deference is Appropriate**

17 It is not subject to reasonable dispute that the SBA is entrusted to administer the
18 portion of the CARES Act that enacts the PPP. “SENSE OF THE SENATE.—It is the
19 sense of the Senate that the Administrator should issue guidance to **lenders and agents** to
20 ensure ... the processing and disbursement of covered loans...”²⁴ The SBA Regulations
21 unambiguously provide that Borrower Agents will be paid, not by the Borrower, but out
22 of the fees received by the Lenders from the Federal Government. The SBA’s
23 interpretation of the CARES Act—as expressed in the SBA Regulations—should be given
24 judicial deference. Where the “agency’s answer is based on a permissible construction of
25 the statute,” and “Congress has not directly addressed the precise question at issue,”
26 *Chevron*, 467 U.S. at 842-43, “considerable weight should be accorded to an executive

27 ²³ 85 FR 20811, 20816 (4)(c) (italics added).

28 ²⁴ CARES Act, P.L. 116-136; 15 U.S.C. § 636(P)(iv).

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1 department’s construction of a statutory scheme it is entrusted to administer[.]” *Id.* at 844.
2 Accordingly, judicial deference is appropriate, and the SBA Regulations as to the CARES
3 Act are clear: The Borrower’s Agents are to be paid Agent Fees, not by the Borrower, but
4 out of the fees Defendants received from the federal government.

5 **IV. CONCLUSION**

6 Plaintiffs respectfully request that the Court deny Defendants’ motion to dismiss
7 the FAC. If, however, the Court were to grant Defendants’ motion in full or in part,
8 Plaintiffs request leave to amend to file a second amended Complaint²⁵.

9
10 Dated: October 12, 2020.

11 Respectfully submitted,

12 **GERAGOS & GERAGOS, APC**

13 /s/ Ben Meiselas
14 Ben J. Meiselas
15 Matthew M. Hoesly

16 **GRAYLAW GROUP, INC.**

17 /s/ Michael E. Adler
18 Michael E. Adler

19 **DHILLON LAW GROUP, INC.**

20 /s/ Harmeet K. Dhillon
21 Harmeet K. Dhillon
22 Nitoj P. Singh

23 *Attorneys for Plaintiffs*
24

25 _____
26 ²⁵ Should dismissal be granted, the Court should permit Plaintiffs to amend their
27 Complaint because of the Ninth Circuit’s liberal policy favoring amendment. *See Bain v.*
28 *Cal. Teachers Ass’n*, 156 F. Supp.3d 1142, 1145-1146 (C.D. Cal. 2015) (citing *DeSoto v.*
Yellow Freight System, Inc., 957 F.2d 655, 658 (9th Cir. 1992) and *Foman v. Davis*, 371
U.S. 178, 182 (1962)).